

In Progress

Please note that this Unit Profile is still in progress. The content below is subject to change.



BUSN11021 Business Automation and Improvement Processes

Term 2 - 2025

Profile information current as at 23/11/2024 08:58 pm

All details in this unit profile for BUSN11021 have been officially approved by CQU University and represent a learning partnership between the University and you (our student). The information will not be changed unless absolutely necessary and any change will be clearly indicated by an approved correction included in the profile.

General Information

Overview

This unit aims to cultivate your expertise in automating industrial and business processes. It blends theoretical knowledge, research, and hands-on experience in various areas, including project management, process improvement, innovation frameworks, expert systems, document and process automation, data testing from prior units to validate your solutions, machine learning, and blockchain technologies. During this unit, you will delve into software systems that empower consumers, encompassing internet-based platforms offering interactive documents, intelligent customer service, and business management assistance. You will also identify and explore these advancements' challenges, threats, opportunities, and ethical considerations. Ultimately, you will apply your knowledge to devise a practical solution addressing a real-world business challenge, enhancing overall business operations. You will write a report and presentation that proposes a solution to the workplace problem encompassing a plan to move from a traditional business to an automated business and a stakeholder engagement plan.

Details

Career Level: *Undergraduate*

Unit Level: *Level 1*

Credit Points: 12

Student Contribution Band: 8

Fraction of Full-Time Student Load: 0.25

Pre-requisites or Co-requisites

Pre-requisite - BUSN11018 Business Improvement Pre-requisite - BUSN11019 Business Systems and Technology Co-

requisite - BUSN11020 Business Data and Ethics

Important note: Students enrolled in a subsequent unit who failed their pre-requisite unit, should drop the subsequent unit before the census date or within 10 working days of Fail grade notification. Students who do not drop the unit in this timeframe cannot later drop the unit without academic and financial liability. See details in the [Assessment Policy and Procedure \(Higher Education Coursework\)](#).

Offerings For Term 2 - 2025

- Online

Attendance Requirements

All on-campus students are expected to attend scheduled classes – in some units, these classes are identified as a mandatory (pass/fail) component and attendance is compulsory. International students, on a student visa, must maintain a full time study load and meet both attendance and academic progress requirements in each study period (satisfactory attendance for International students is defined as maintaining at least an 80% attendance record).

Website

[This unit has a website, within the Moodle system, which is available two weeks before the start of term. It is important that you visit your Moodle site throughout the term. Please visit Moodle for more information.](#)

Class and Assessment Overview

Information for Class and Assessment Overview has not been released yet.

This information will be available on Monday 19 May 2025

CQUniversity Policies

All University policies are available on the [CQUniversity Policy site](#).

You may wish to view these policies:

- Grades and Results Policy
- Assessment Policy and Procedure (Higher Education Coursework)
- Review of Grade Procedure
- Student Academic Integrity Policy and Procedure
- Monitoring Academic Progress (MAP) Policy and Procedure – Domestic Students
- Monitoring Academic Progress (MAP) Policy and Procedure – International Students
- Student Refund and Credit Balance Policy and Procedure
- Student Feedback – Compliments and Complaints Policy and Procedure
- Information and Communications Technology Acceptable Use Policy and Procedure

This list is not an exhaustive list of all University policies. The full list of University policies are available on the [CQUniversity Policy site](#).

Unit Learning Outcomes

Information for Unit Learning Outcomes has not been released yet.

This information will be available on Monday 19 May 2025

Alignment of Learning Outcomes, Assessment and Graduate Attributes

Information for Alignment of Learning Outcomes, Assessment and Graduate Attributes has not been released yet.

This information will be available on Monday 19 May 2025

Textbooks and Resources

Information for Textbooks and Resources has not been released yet.

This information will be available on Monday 23 June 2025

Academic Integrity Statement

Information for Academic Integrity Statement has not been released yet.

This unit profile has not yet been finalised.