MRKT19037 International Marketing
Term 3 - 2020

Overview
Businesses and organisations cannot thrive in the global marketplace without the knowledge and expertise of international marketing. This unit explores the processes of designing and implementing systematic marketing programs across national boundaries. You will develop critical understandings on how marketing principles can be effectively applied to varying international markets and adapted under changing marketing environments. Furthermore, this unit also provides important insights on market evaluation, market entry, strategy formulation, and emerging trends in international marketing.

Details
Career Level: Undergraduate
Unit Level: Level 3
Credit Points: 6
Student Contribution Band: 10
Fraction of Full-Time Student Load: 0.125

Pre-requisites or Co-requisites
Prerequisite: MRKT11029 Marketing Fundamentals or MRKT11028 Digital Marketing plus 24 credit points.
Important note: Students enrolled in a subsequent unit who failed their pre-requisite unit, should drop the subsequent unit before the census date or within 10 working days of Fail grade notification. Students who do not drop the unit in this timeframe cannot later drop the unit without academic and financial liability. See details in the Assessment Policy and Procedure (Higher Education Coursework).

Offerings For Term 3 - 2020
- Brisbane
- Melbourne
- Online

Attendance Requirements
All on-campus students are expected to attend scheduled classes - in some units, these classes are identified as a mandatory (pass/fail) component and attendance is compulsory. International students, on a student visa, must maintain a full time study load and meet both attendance and academic progress requirements in each study period (satisfactory attendance for International students is defined as maintaining at least an 80% attendance record).

Website
This unit has a website, within the Moodle system, which is available two weeks before the start of term. It is important that you visit your Moodle site throughout the term. Please visit Moodle for more information.
Class and Assessment Overview

Recommended Student Time Commitment
Each 6-credit Undergraduate unit at CQUniversity requires an overall time commitment of an average of 12.5 hours of study per week, making a total of 150 hours for the unit.

Class Timetable
Regional Campuses
Bundaberg, Cairns, Emerald, Gladstone, Mackay, Rockhampton, Townsville
Metropolitan Campuses
Adelaide, Brisbane, Melbourne, Perth, Sydney

Assessment Overview
1. Presentation
   Weighting: 20%
2. Written Assessment
   Weighting: 40%
3. Written Assessment
   Weighting: 40%

Assessment Grading
This is a graded unit: your overall grade will be calculated from the marks or grades for each assessment task, based on the relative weightings shown in the table above. You must obtain an overall mark for the unit of at least 50%, or an overall grade of ‘pass’ in order to pass the unit. If any ‘pass/fail’ tasks are shown in the table above they must also be completed successfully (‘pass’ grade). You must also meet any minimum mark requirements specified for a particular assessment task, as detailed in the ‘assessment task’ section (note that in some instances, the minimum mark for a task may be greater than 50%). Consult the University’s Grades and Results Policy for more details of interim results and final grades.

CQUniversity Policies
All University policies are available on the CQUniversity Policy site.
You may wish to view these policies:

- Grades and Results Policy
- Assessment Policy and Procedure (Higher Education Coursework)
- Review of Grade Procedure
- Student Academic Integrity Policy and Procedure
- Monitoring Academic Progress (MAP) Policy and Procedure – Domestic Students
- Monitoring Academic Progress (MAP) Policy and Procedure – International Students
- Student Refund and Credit Balance Policy and Procedure
- Student Feedback – Compliments and Complaints Policy and Procedure
- Information and Communications Technology Acceptable Use Policy and Procedure

This list is not an exhaustive list of all University policies. The full list of University policies are available on the CQUniversity Policy site.
Previous Student Feedback

Feedback, Recommendations and Responses
Every unit is reviewed for enhancement each year. At the most recent review, the following staff and student feedback items were identified and recommendations were made.

Feedback from Have Your Say

Feedback
The assessment return time was considered to long by some students.

Recommendation
It is recommended that the assessment return time is reduced.

Unit Learning Outcomes

On successful completion of this unit, you will be able to:

1. Discuss the key concepts of international marketing, and their importance to businesses and the world economy
2. Analyse environmental factors in an international marketing context
3. Evaluate international marketing opportunities within the conceptual frameworks provided by the current literature
4. Formulate effective marketing strategies for operations in international markets
5. Identify the new trends in international marketing from an Australian and global perspective.

Alignment of Learning Outcomes, Assessment and Graduate Attributes

<table>
<thead>
<tr>
<th>N/A Level</th>
<th>Introductory Level</th>
<th>Intermediate Level</th>
<th>Graduate Level</th>
<th>Professional Level</th>
<th>Advanced Level</th>
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Alignment of Assessment Tasks to Learning Outcomes

<table>
<thead>
<tr>
<th>Assessment Tasks</th>
<th>Learning Outcomes</th>
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</thead>
<tbody>
<tr>
<td>1 - Presentation - 20%</td>
<td>●</td>
</tr>
<tr>
<td>2 - Written Assessment - 40%</td>
<td>● ●</td>
</tr>
<tr>
<td>3 - Written Assessment - 40%</td>
<td>● ● ●</td>
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Alignment of Graduate Attributes to Learning Outcomes

<table>
<thead>
<tr>
<th>Graduate Attributes</th>
<th>Learning Outcomes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 - Communication</td>
<td>● ● ● ● ●</td>
</tr>
<tr>
<td>2 - Problem Solving</td>
<td>● ● ● ● ●</td>
</tr>
<tr>
<td>3 - Critical Thinking</td>
<td>● ● ● ● ●</td>
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### Graduate Attributes

<table>
<thead>
<tr>
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<th>Learning Outcomes</th>
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<tbody>
<tr>
<td>1 - Presentation - 20%</td>
<td>● ● ● ● ●</td>
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<tr>
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<tr>
<td>3 - Written Assessment - 40%</td>
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### Alignment of Assessment Tasks to Graduate Attributes

<table>
<thead>
<tr>
<th>Assessment Tasks</th>
<th>Graduate Attributes</th>
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<tr>
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### Textbooks and Resources

#### Textbooks

**MRKT19037**

**Prescribed**

*International Marketing An Asia-Pacific Perspective 7th (2017)*  
Authors: Richard Fletcher Heather Crawford  
Pearson Australia  
Melbourne, Victoria, Australia  
ISBN 9781488611162  
Binding: Paperback

[View textbooks at the CQUniversity Bookshop](#)

#### IT Resources

You will need access to the following IT resources:

- CQUniversity Student Email
- Internet
- Unit Website (Moodle)
- Microsoft Office 2010 or 2013 (Word, Excel and PowerPoint)
Referencing Style

All submissions for this unit must use the referencing style: [American Psychological Association 7th Edition (APA 7th edition)](https://apastyle.apa.org/) For further information, see the Assessment Tasks.

Teaching Contacts

**Nazia Nabi** Unit Coordinator  
n.nabi@cqu.edu.au

Schedule

<table>
<thead>
<tr>
<th>Week 1 - 09 Nov 2020</th>
<th>Module/Topic</th>
<th>Event and Submissions/Topic</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>The Rationale for International Marketing and Globalisation</td>
<td>Unit overview: Briefing of assessment tasks, and unit expectations.</td>
</tr>
<tr>
<td></td>
<td>Chapters 1 and 11</td>
<td>In-class activities: Discussion questions / exercises / mini cases.</td>
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</table>

<table>
<thead>
<tr>
<th>Week 2 - 16 Nov 2020</th>
<th>Module/Topic</th>
<th>Event and Submissions/Topic</th>
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<tbody>
<tr>
<td></td>
<td>Avoiding the Pitfalls of the International Political and Legal Environment</td>
<td>Discussion on plagiarism and referencing.</td>
</tr>
<tr>
<td></td>
<td>Chapter 2</td>
<td>In-class activities: Discussion questions / exercises / mini cases.</td>
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</table>

<table>
<thead>
<tr>
<th>Week 3 - 23 Nov 2020</th>
<th>Module/Topic</th>
<th>Event and Submissions/Topic</th>
</tr>
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<tbody>
<tr>
<td></td>
<td>Appreciating the Dynamics of the International Economic and Financial Environment</td>
<td>Discussion on Assessment Task 1.</td>
</tr>
<tr>
<td></td>
<td>Chapter 3</td>
<td>In-class activities: Discussion questions / exercises / mini cases.</td>
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<table>
<thead>
<tr>
<th>Week 4 - 30 Nov 2020</th>
<th>Module/Topic</th>
<th>Event and Submissions/Topic</th>
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<tbody>
<tr>
<td></td>
<td>Catering for the Social and Cultural Environment of International Marketing</td>
<td>Discussion on Assessment Task 1.</td>
</tr>
<tr>
<td></td>
<td>Chapter 4</td>
<td>In-class activities: Discussion questions / exercises / mini cases.</td>
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<table>
<thead>
<tr>
<th>Vacation week - 07 Dec 2020</th>
<th>Module/Topic</th>
<th>Event and Submissions/Topic</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Vacation week</td>
<td>Vacation week</td>
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<table>
<thead>
<tr>
<th>Week 5 - 14 Dec 2020</th>
<th>Module/Topic</th>
<th>Event and Submissions/Topic</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>Technology and Change in International Marketing Contemporary Environmental Variables in International Marketing</td>
<td>In-class activities: Discussion questions / exercises / mini cases.</td>
</tr>
<tr>
<td></td>
<td>Chapters 5 and 6</td>
<td><strong>Individual Presentation:</strong> International Marketing Environment Analysis Due: Week 5 Friday (18 Dec 2020) 11:00 pm AEST</td>
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<p>| Week 6 - 21 Dec 2020 | | |
|----------------------| | |</p>
<table>
<thead>
<tr>
<th>Module/Topic</th>
<th>Chapter</th>
<th>Events and Submissions/Topic</th>
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</thead>
<tbody>
<tr>
<td>International Market Selection, Entry and Competitive Strategies</td>
<td>Chapters 8 and 9</td>
<td>In-class activities: Discussion questions / exercises / mini cases.</td>
</tr>
<tr>
<td>Vacation week - 28 Dec 2020</td>
<td></td>
<td>Discussion on Assessment Task 2.</td>
</tr>
<tr>
<td>Module/Topic</td>
<td>Chapter</td>
<td>Vacation week</td>
</tr>
<tr>
<td>Vacation week</td>
<td></td>
<td>In-class activities: Discussion questions / exercises / mini cases.</td>
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<tr>
<td>Week 7 - 04 Jan 2021</td>
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<td>In-class activities: Discussion questions / exercises / mini cases.</td>
</tr>
<tr>
<td>Module/Topic</td>
<td>Chapter</td>
<td>Discussion on Assessment Task 2.</td>
</tr>
<tr>
<td>Modifying Products for International Markets</td>
<td>Chapter 13</td>
<td>In-class activities: Discussion questions / exercises / mini cases.</td>
</tr>
<tr>
<td>Week 8 - 11 Jan 2021</td>
<td></td>
<td>Individual Task: International Marketing Case Analysis Due: Week 8 Friday (15 Jan 2021) 11:00 pm AEST</td>
</tr>
<tr>
<td>Module/Topic</td>
<td>Chapter</td>
<td>In-class activities: Discussion questions / exercises / mini cases.</td>
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<tr>
<td>International Pricing for Profit</td>
<td>Chapter 14</td>
<td>In-class activities: Discussion questions / exercises / mini cases.</td>
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<tr>
<td>Week 9 - 18 Jan 2021</td>
<td></td>
<td>Discussion on Assessment Task 3.</td>
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<tr>
<td>Module/Topic</td>
<td>Chapter</td>
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<tr>
<td>Promotion in International Marketing</td>
<td>Chapter 15</td>
<td>In-class activities: Discussion questions / exercises / mini cases.</td>
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<tr>
<td>Week 10 - 25 Jan 2021</td>
<td></td>
<td>Discussion on Assessment Task 3.</td>
</tr>
<tr>
<td>Module/Topic</td>
<td>Chapter</td>
<td>In-class activities: Discussion questions / exercises / mini cases.</td>
</tr>
<tr>
<td>Effective International Distribution</td>
<td>Chapter 16</td>
<td>In-class activities: Discussion questions / exercises / mini cases.</td>
</tr>
<tr>
<td>Week 11 - 01 Feb 2021</td>
<td></td>
<td>Discussion on Assessment Task 3.</td>
</tr>
<tr>
<td>Module/Topic</td>
<td>Chapter</td>
<td>In-class activities: Discussion questions / exercises / mini cases.</td>
</tr>
<tr>
<td>Marketing Services Internationally</td>
<td>Chapter 17</td>
<td>In-class activities: Discussion questions / exercises / mini cases.</td>
</tr>
<tr>
<td>Week 12 - 08 Feb 2021</td>
<td></td>
<td>Individual Task: International Marketing Mix Strategies Due: Week 12 Friday (12 Feb 2021) 11:00 pm AEST</td>
</tr>
<tr>
<td>Module/Topic</td>
<td>Chapter</td>
<td>In-class activities: Discussion questions / exercises / mini cases; and closing.</td>
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<tr>
<td>International Marketing in the Decade Ahead</td>
<td>Chapter 18</td>
<td>In-class activities: Discussion questions / exercises / mini cases.</td>
</tr>
<tr>
<td>Exam Week - 15 Feb 2021</td>
<td></td>
<td>In-class activities: Discussion questions / exercises / mini cases.</td>
</tr>
</tbody>
</table>
Assessment Tasks

1 Individual Presentation: International Marketing Environment Analysis

**Assessment Type**
Presentation

**Task Description**
For this assessment task, select a spring water company/brand from the following list.
- Tasmanian Springs (http://tasmaniansprings.com.au)
- Mount Franklin (https://mountfranklinwater.com.au)

Select an international market for your company from the following list.
- China
- India
- Vietnam
- Philippines
- Malaysia
- Colombia

Your company is currently considering to assess an international market as the future market of their products. Being an international marketing expert, you are required to identify, explain, justify, and present how the factors of the international marketing environment might influence the marketing of the selected product to a specified market.

**Notes for the assessment task**
- Prepare your PowerPoint presentation in **15 slides (maximum)**. You will have **15 minutes (maximum)** to present your analysis.
- Please ensure that your presentation includes relevant concepts, theories, tools, and models discussed in the **first five weeks** in this unit.
- All students are required to upload their **PowerPoint presentations with voiceover** online through a specified assessment link, and by **week 5**.
- For hints on how to convert a PowerPoint slide to a presentation with voiceover, please view the link. Adding a voiceover to PowerPoint presentations in 5 easy steps: [http://www.emergingedtech.com/2012/12/add-voice-over-to-powerpoint-presentations-in-5-easy-steps](http://www.emergingedtech.com/2012/12/add-voice-over-to-powerpoint-presentations-in-5-easy-steps). You can also watch some YouTube videos in this regard.
- The **Turnitin** Matching rate must not exceed **20%**.
- As per the CQU policy, late submission of an assessment task will attract a **5% deduction** of available marks for each day after the due date.
- If you need to submit an **assessment extension request**, you can only apply through the unit Moodle site at least 24 hours before the deadline ends.
- Please consult the teaching staff about developing this assessment task. The selection and presentation of resources from Wikipedia, Social Media (e.g., Instagram, Facebook, LinkedIn etc.), NetMBA, MarketingTeacher, tutor2u, assessment hire and other third party sources will be assessed negatively.

**Assessment Due Date**
Week 5 Friday (18 Dec 2020) 11:00 pm AEST

**Return Date to Students**
Week 7 Friday (8 Jan 2021)
Results will be released after moderation is completed (expected release time to students is 2 weeks after the submission, excluding public and University holidays time).

**Weighting**
20%

**Assessment Criteria**
For more details about the following marking criteria, please read the marking rubric that are to be available in the
Moodle site, and participate in your class regularly.

- Identification - 5 marks
- Explanation - 5 marks
- Justification - 5 marks
- Presentation - 5 marks

Referencing Style

Submission
Online

Submission Instructions
Students must submit .pptx file with voiceover.

Learning Outcomes Assessed
- Analyse environmental factors in an international marketing context

Graduate Attributes
- Communication
- Problem Solving
- Critical Thinking
- Information Literacy

2 Individual Task: International Marketing Case Analysis

Assessment Type
Written Assessment

Task Description
For this assessment task, select one of the following two International Marketing cases, and answer the questions listed in your chosen case. These cases will be uploaded on the Moodle site on/before week 5 for you.

- Case 1: The role of the Internet in international competitive strategy - the case of Qantas.
- Case 2: The sweet aroma of success - modification of products for new markets in the case of TORQ by Di Bella Coffee.

Notes for the assessment task
- Prepare the case in a report format with a title page, table of contents, executive summary, introduction, answers to the case questions, and conclusion.
- Answers to each of the questions must be within 500 words and be explained with theoretical justifications and practical examples with appropriate citations.
- The total word limit for the whole document must not exceed 3000 words, including references.
- You need to have citations/references of at least 8 recent and relevant journal articles, and your textbook;
- Please ensure that your analysis includes relevant concepts, theories, tools, and models etc. discussed in 6-8 weeks in this unit.
- The Turnitin Matching rate must not exceed 20%.
- Please upload your assessment task online through a specified assessment link, and by week 8. It must be a word document.
- As per the CQU policy, late submission of an assessment task will attract a 5% deduction of available marks for each day after the due date.
- If you need to submit an assessment extension request, you can only apply through the unit Moodle site at least 24 hours before the deadline ends.
- Please consult teaching staff about developing this assessment task. The selection and presentation of resources from Wikipedia, Social Media (e.g., Instagram, Facebook, LinkedIn etc.), NetMBA, MarketingTeacher, tutor2u, assessment hire and other third party sources will be assessed negatively.
Assessment Due Date
Week 8 Friday (15 Jan 2021) 11:00 pm AEST

Return Date to Students
Results will be released after moderation is completed (expected release time to students is 2 weeks after submission of each article excluding public and University holidays time).

Weighting
40%

Assessment Criteria
For more details about the following marking criteria, please read the marking rubric and watch the recorded videos that are to be available in the Moodle site, and participate in your class regularly.

- 3 questions X 10 marks = 30 marks
- Report structure + citations/references = 10 marks

Referencing Style

Submission
Online

Submission Instructions
The report is to be submitted through the relevant assessment submission link in this unit's Moodle page (link for submitting Assessment Task 2).

Learning Outcomes Assessed
- Discuss the key concepts of international marketing, and their importance to businesses and the world economy
- Analyse environmental factors in an international marketing context

Graduate Attributes
- Communication
- Problem Solving
- Critical Thinking
- Information Literacy

3 Individual Task: International Marketing Mix Strategies

Assessment Type
Written Assessment

Task Description
For this assessment task, select an Australian spring water company/brand. You can select the one on which you conducted the environmental analysis for your assessment task 1. You are required to choose an international market from the list provided for assessment task 1, define the market characteristics and design the International Marketing Mix Strategies to support the company's international marketing decisions.

Notes for your assessment task
- Prepare this task in a report format with a title page, table of contents, executive summary, introduction, international marketing mix strategies (i.e., product, place, price, promotion), and conclusion.
- The report must be explained with theoretical justifications and practical examples with appropriate citations.
- The total word limit for the whole document must not exceed 3000 words, including references.
- You need to have citations/references of at least 8 recent and relevant journal articles, and your textbook.
- Please ensure that your task includes relevant concepts, theories, tools, and models etc. discussed in weeks 1 to 12 in this unit.
- The Turnitin Matching rate must not exceed 20%.
Please upload your assessment task online through a specified assessment link, and by week 12. It must be a word document.

As per the CQU policy, late submission of an assessment task will attract a 5% deduction of available marks for each day after the due date.

If you need to submit an assessment extension request, you can only apply through the unit Moodle site at least 24 hours before the deadline ends.

Please consult the teaching staff about developing this assessment task. The selection and presentation of resources from Wikipedia, Social Media (e.g., Instagram, Facebook, LinkedIn etc.), NetMBA, MarketingTeacher, tutor2u, assessment hire and other third party sources will be assessed negatively.

Assessment Due Date
Week 12 Friday (12 Feb 2021) 11:00 pm AEST

Return Date to Students
Assessments will be returned following certification of grades.

Weighting
40%

Assessment Criteria
For more details about the following marking criteria, please read the marking rubric that are to be available in the Moodle site, and participate in your class regularly.

- Executive summary - 5 marks
- Introduction and International market characteristics - 10 marks
- International marketing mix strategies (4 x 5 marks) - 20 marks
- The report format, including graphics, tables, and styles, conclusion, citations and references - 5 marks

Referencing Style

Submission
Online

Submission Instructions
The report is to be submitted through relevant assessment submission link in this unit's Moodle page (link for submitting Assessment Task 3).

Learning Outcomes Assessed
- Evaluate international marketing opportunities within the conceptual frameworks provided by the current literature
- Formulate effective marketing strategies for operations in international markets
- Identify the new trends in international marketing from an Australian and global perspective.

Graduate Attributes
- Communication
- Problem Solving
- Critical Thinking
- Information Literacy
Academic Integrity Statement

As a CQUniversity student you are expected to act honestly in all aspects of your academic work.

Any assessable work undertaken or submitted for review or assessment must be your own work. Assessable work is any type of work you do to meet the assessment requirements in the unit, including draft work submitted for review and feedback and final work to be assessed.

When you use the ideas, words or data of others in your assessment, you must thoroughly and clearly acknowledge the source of this information by using the correct referencing style for your unit. Using others’ work without proper acknowledgement may be considered a form of intellectual dishonesty.

Participating honestly, respectfully, responsibly, and fairly in your university study ensures the CQUniversity qualification you earn will be valued as a true indication of your individual academic achievement and will continue to receive the respect and recognition it deserves.

As a student, you are responsible for reading and following CQUniversity’s policies, including the Student Academic Integrity Policy and Procedure. This policy sets out CQUniversity’s expectations of you to act with integrity, examples of academic integrity breaches to avoid, the processes used to address alleged breaches of academic integrity, and potential penalties.

What is a breach of academic integrity?
A breach of academic integrity includes but is not limited to plagiarism, self-plagiarism, collusion, cheating, contract cheating, and academic misconduct. The Student Academic Integrity Policy and Procedure defines what these terms mean and gives examples.

Why is academic integrity important?
A breach of academic integrity may result in one or more penalties, including suspension or even expulsion from the University. It can also have negative implications for student visas and future enrolment at CQUniversity or elsewhere. Students who engage in contract cheating also risk being blackmailed by contract cheating services.

Where can I get assistance?
For academic advice and guidance, the Academic Learning Centre (ALC) can support you in becoming confident in completing assessments with integrity and of high standard.

What can you do to act with integrity?

- **Be Honest**: If your assessment task is done by someone else, it would be dishonest of you to claim it as your own.
- **Seek Help**: If you are not sure about how to cite or reference in essays, reports etc, then seek help from your lecturer, the library or the Academic Learning Centre (ALC).
- **Produce Original Work**: Originality comes from your ability to read widely, think critically, and apply your gained knowledge to address a question or problem.