

Profile information current as at 11/04/2024 06:21 am

All details in this unit profile for NURS20169 have been officially approved by CQUniversity and represent a learning partnership between the University and you (our student). The information will not be changed unless absolutely necessary and any change will be clearly indicated by an approved correction included in the profile.

General Information

Overview

In this unit you will have the opportunity to explore clinical governance, its application to nursing and the health care setting. You will apply a specific governance framework to your clinical setting and evaluate its effectiveness. You will also examine the use of clinical audits as part of a quality improvement cycle as a means for measuring clinical effectiveness and improving patient care.

Details

Career Level: Postgraduate

Unit Level: Level 8 Credit Points: 6

Student Contribution Band: 7

Fraction of Full-Time Student Load: 0.125

Pre-requisites or Co-requisites

Students must be enrolled in CL22 Master of Clinical Nursing to undertake this unit.

Important note: Students enrolled in a subsequent unit who failed their pre-requisite unit, should drop the subsequent unit before the census date or within 10 working days of Fail grade notification. Students who do not drop the unit in this timeframe cannot later drop the unit without academic and financial liability. See details in the <u>Assessment Policy and Procedure (Higher Education Coursework)</u>.

Offerings For Term 2 - 2019

Online

Attendance Requirements

All on-campus students are expected to attend scheduled classes – in some units, these classes are identified as a mandatory (pass/fail) component and attendance is compulsory. International students, on a student visa, must maintain a full time study load and meet both attendance and academic progress requirements in each study period (satisfactory attendance for International students is defined as maintaining at least an 80% attendance record).

Website

This unit has a website, within the Moodle system, which is available two weeks before the start of term. It is important that you visit your Moodle site throughout the term. Please visit Moodle for more information.

Class and Assessment Overview

Recommended Student Time Commitment

Each 6-credit Postgraduate unit at CQUniversity requires an overall time commitment of an average of 12.5 hours of study per week, making a total of 150 hours for the unit.

Class Timetable

Regional Campuses

Bundaberg, Cairns, Emerald, Gladstone, Mackay, Rockhampton, Townsville

Metropolitan Campuses

Adelaide, Brisbane, Melbourne, Perth, Sydney

Assessment Overview

1. Presentation

Weighting: Pass/Fail

2. Report

Weighting: Pass/Fail

Assessment Grading

This is a pass/fail (non-graded) unit. To pass the unit, you must pass all of the individual assessment tasks shown in the table above.

CQUniversity Policies

All University policies are available on the CQUniversity Policy site.

You may wish to view these policies:

- · Grades and Results Policy
- Assessment Policy and Procedure (Higher Education Coursework)
- Review of Grade Procedure
- Student Academic Integrity Policy and Procedure
- Monitoring Academic Progress (MAP) Policy and Procedure Domestic Students
- Monitoring Academic Progress (MAP) Policy and Procedure International Students
- Student Refund and Credit Balance Policy and Procedure
- Student Feedback Compliments and Complaints Policy and Procedure
- Information and Communications Technology Acceptable Use Policy and Procedure

This list is not an exhaustive list of all University policies. The full list of University policies are available on the <u>CQUniversity Policy site</u>.

Unit Learning Outcomes

On successful completion of this unit, you will be able to:

- 1. Explain the concept of clinical governance and justify its relevance to the clinical setting and nursing practice
- 2. Apply a framework derived from the National Commission on Safety and Quality in Health Care to evaluate clinical governance in a clinical setting
- 3. Evaluate a clinical governance infrastructure within a health service
- 4. Explain the use of clinical audits as part of a quality improvement cycle to improve nursing practice and patient care
- 5. Identify deviations from best practice and discuss areas for improvement.

NA

| N/A Introductory Intermediate Graduate Prof | 0 | Advano Level | ced | | | | | |
|----------------------------------------------------|---------------------|-----------------|-------|-------|-----|---|---|---|
| Alignment of Assessment Tasks to Learning | | | | | | | | |
| Assessment Tasks | | | Outco | mes | | | | |
| | 1 | | 2 | 3 | | 4 | | 5 |
| 1 - Presentation - 0% | • | | • | • | | | | |
| 2 - Report - 0% | | | | • | | • | | • |
| Alignment of Graduate Attributes to Learning | a Outcom | ies | | | | | | |
| Graduate Attributes | | | ing O | utcoı | mes | | | |
| | | 1 | 2 | | 3 | 4 | | 5 |
| 1 - Knowledge | | 0 | 0 | | 0 | o | | |
| 2 - Communication | | | 0 | | | | | 0 |
| 3 - Cognitive, technical and creative skills | | 0 | o | | 0 | ٥ | | 0 |
| 4 - Research | | 0 | | | | 0 | | 0 |
| 5 - Self-management | | | | | | | | |
| 6 - Ethical and Professional Responsibility | | 0 | 0 | | 0 | 0 | | 0 |
| 7 - Leadership | | | | | | | | 0 |
| 8 - Aboriginal and Torres Strait Islander Cultures | | | | | | | | |
| Alignment of Assessment Tasks to Graduate | Attribute | es | | | | | | |
| Assessment Tasks | Graduate Attributes | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 1 - Presentation - 0% | ۰ | 0 | 0 | 0 | | 0 | | |
| | | | | | | | | |

Textbooks and Resources

Textbooks

There are no required textbooks.

IT Resources

You will need access to the following IT resources:

- CQUniversity Student Email
- Internet
- Unit Website (Moodle)

Referencing Style

All submissions for this unit must use the referencing style: American Psychological Association 6th Edition (APA 6th

For further information, see the Assessment Tasks.

Teaching Contacts

Julie Shaw Unit Coordinator i.m.shaw@cqu.edu.au

Schedule

Module/Topic Chapter **Events and Submissions/Topic**

Concepts relating to clinical

governance

Exploration of relevant aspects of clinical governance in clinical nursing

practice

The history of clinical governance The four pillars of clinical governance Work through learning materials and

readings.

Work with local health service

Week 2 - module 1 - defining clinical governance - 22 Jul 2019

Module/Topic Chapter **Events and Submissions/Topic**

Work through learning materials and Good clinical governance Components of clinical governance

readings. Application of relevant principles Shared governance as a principle Work with local health service

Week 3 - module 2 - Evaluation and Clinical Governance Frameworks - 29 Jul 2019

Module/Topic Chapter **Events and Submissions/Topic**

Australian Commission on Safety and Quality in Health Care (ACSQHC)

Relevance to clinical practice

Broad and specific areas within the **ACSQHC**

Working with specific Observation and Response Charts (ORCs)

Work through learning materials and

readings.

Work with local health service.

Week 4 - module 2 - Evaluation and Clinical Governance Frameworks - 05 Aug 2019

Module/Topic Chapter **Events and Submissions/Topic** Framework definitions and uses Conceptual framework, conceptual Work through learning materials and

readings. Evaluation using a governance models and models of care Work with local heatlh service. framework Critical thinking skill development

Week 5 - module 3 - Clinical Governance Infrastructure across Clinical Settings - 12 Aug 2019

Module/Topic **Events and Submissions/Topic** Chapter

| Clinical governance infrastructure Current issues within health services | Brief analysis of the governance of the Australian Health Care System National Priorities for safety and quality | Work through learning materials and readings. Work with local health service |
|------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|
| Vacation Week - 19 Aug 2019 | | |
| Module/Topic | Chapter | Events and Submissions/Topic |
| Week 6 - module 3 - Clinical Govern | ance Infrastructure across Clinical S | ettings - 26 Aug 2019 |
| Module/Topic | Chapter | Events and Submissions/Topic |
| Detailed components of clinical governance infrastructure Application of clinical governance principles to current issues | Funding of the Australian Health Care System Data analysis, evaluation and open data sources | Work through learning materials and readings. Work with local health service - Assessment 1 presentation |
| Week 7 - module 4 - The quality imp | provement cycle - 02 Sep 2019 | |
| Module/Topic | Chapter | Events and Submissions/Topic |
| The quality improvement movement Aims and goals of quality improvement | Background to the development of the quality improvement cycle Principles of the quality improvement cycle | Work through learning materials and readings. Work with local health service |
| Week 8 - module 4 - The quality imp | provement cycle - 09 Sep 2019 | |
| Module/Topic | Chapter | Events and Submissions/Topic |
| Specific areas related to quality improvement Clinical applications | Examples from a range of clinical practice areas Clinician developed quality projects | Work through learning materials and readings. Work with local health service |
| Week 9 - module 5 - Clinical Audits | in practice - 16 Sep 2019 | |
| Module/Topic | Chapter | Events and Submissions/Topic |
| Clinical auditing principles Background to clinical audits | Preparation and collection of data, analysis, bench-marking and feedback Eleven step process to guide clinical auditing | Work through learning materials and readings. Work with local health service |
| Week 10 - module 5 - clinical audits | in practice - 23 Sep 2019 | |
| Module/Topic | Chapter | Events and Submissions/Topic |
| Specific auditing based on national framework Audit practices | The National Inpatient Medication Chart Doing a clinical audit | Work through learning materials and readings. Work with local health service Assessment 1 Due Wednesday 25th September, 2019 |
| | | Assessment Task 1 - nursing and clinical governance - presentation Due: Week 10 Wednesday (25 Sept 2019) 11:55 pm AEST |
| Week 11 - module 6 - Identification 30 Sep 2019 | of deviation from best practice and | the improvement of patient care - |
| Module/Topic | Chapter | Events and Submissions/Topic |
| Concepts relating to deviations from best practice and improvement in care Tools for learning from deviation | Terminology and associated knowledge Samples from clinical practice | Work through learning materials and readings. Work with local health service |
| Week 12 - module 6 - Identification 07 Oct 2019 | of deviation from best practice and | the improvement of patient care - |
| Module/Topic | Chapter | Events and Submissions/Topic |
| | | |

Concepts relating to deviations from best practice and improvements in care

Tools for analysis of deviations to improve care

Open disclosure principles
The clinician as second victim

Work through learning materials and readings.
Work with local health service on Assessment 2 - audit.

Review/Exam Week - 14 Oct 2019

Module/Topic Chapter Events and Submissions/Topic

No exam
Assessment 2

Due Wednesday 16th October,

2019

No exam

No exam

Assessment Task 2 - nursing and

clinical governance - Clinical Audit Report Due: Review/Exam Week Wednesday (16 Oct 2019) 11:55 pm

AEST

Exam Week - 21 Oct 2019

Module/Topic Chapter Events and Submissions/Topic

no exam no exam no exam

Assessment Tasks

1 Assessment Task 1 - nursing and clinical governance - presentation

Assessment Type

Presentation

Task Description

Assessment One: Presentation

Weighting: 40% Scored: Pass/ Fail Word Count: 4 PowerPoint slides (max)

Due Date: Wednesday 25th September 2019 (Week 10) This assessment addresses the following learning outcomes:

- 1. Explain the concept of clinical governance and justify its relevance to the clinical setting and nursing practice
- 2. Apply a framework derived from the National Commission on Safety and Quality in Health Care to evaluate clinical governance in a clinical setting
- 3. Evaluate a clinical governance infrastructure within a health service

ASSESSMENT

The aim of this assessment is for the student to demonstrate an understanding of clinical governance in the work place by providing a succinct four slide, PowerPoint presentation on clinical governance. The presentation will include an overview of clinical governance, the role of nurse audit in clinical governance, the background to the nurse practice area that you have chosen to audit, the relevant National Safety and Quality Health Service Standard (NSQHSS), and the steps you have taken to initiate the audit. Assessment One will provide the basis for Assessment Two. The audit is to be undertaken in the clinical setting at your local health service.

Step 1: Provide an overview on clinical governance in health care organisations.

Your overview will provide a description and explanation of clinical governance including how clinical governance impacts clinical risk and influences safety and quality in nursing practice. Your overview needs to be informed by current literature.

Step 2: Choose a nursing practice for audit and select the relevant National Safety and Quality Health Service Standard (NSQHSS) needed to undertake the audit. You will need to discuss your choice with your local nursing team. They may be able to suggest nursing practices in your clinical area that require review by audit. After deciding what nursing practice you will audit, select the relevant National Safety and Quality Health Service Standards (2017) in which this nursing practice sits. The standards are listed below.

| ☐ Clinical Governance Standard |
|-----------------------------------------------------------------------|
| ☐ Partnering with Consumers Standard |
| ☐ Preventing and Controlling Healthcare-Associated Infection Standard |
| |
| □ Comprehensive Care Standard |
| □ Communicating for Safety Standard |
| ☐ Blood Management Standard |
| ☐ Recognising and Responding to Acute Deterioration Standard. |

Step 3: Select the relevant audit: Work with your local health team to decide on the most relevant audit that measures compliance of the identified nursing practice with the selected Standard.

Step 4: Describe the background of the identified nursing practice that is to be audited. To do this you will need to research current literature and your local health service policies and procedures, to This background should also include the clinical risks associated with the identified nursing practice.

Step 5: Develop a PowerPoint presentation consisting of four slides addressing the points below. Your presentation should be substantiated by the literature and include a reference list. You may wish to access the Academic Learning Centre (ALC) Computing Moodle site to review 'pOWERPOINT AND Presentation Techniques'.

- 1. An overview of clinical governance.
- 2. The processes and systems in place to identify clinical risk in your health service.
- 3. A justification of the use of audit to address risk in your health service
- 4. The nursing practice to be audited and its associated clinical risks
- 5. A justification of the relevant NSQHSS
- 6. A rationale for auditing the selected nursing practice and the steps taken to initiate the audit.

Step 6: Save the PowerPoint presentation in a **PDF format** for uploading onto the unit Moodle site.

Before beginning this assignment please refer to the marking rubric.

Assessment Due Date

Week 10 Wednesday (25 Sept 2019) 11:55 pm AEST Submit in PDF Format via Moodle site

Return Date to Students

Week 12 Wednesday (9 Oct 2019) Online

Weighting

Pass/Fail

Assessment Criteria

Assessment One: Presentation Rubric

To achieve a pass in this assessment students must be successful in at least 2 of the 3 major criteria.

To be successful in each of the major criteria students must be successful in one half of the given minor criteria i.e. 3/6; 4

DASS

PRESENTATION

- four slides used
- slides attract and hold the viewer's attention
- slides are free of unnecessary detail
- font type and size enhance readability of slide information
- slides are viewable from two metres
- slides contain an appealing array of relevant script and graphics

- provides an overview of clinical governance. explains the processes and systems in place to identify clinical risk in student's health service.
- justifies the use of audit in addressing risk in the student's health service
- justifies the selection of the nursing practice to be audited
- explains the clinical risks associated with the nursing practice to be
- justifies the selection of the relevant NSQHSS
- provides a rationale for auditing the selected nursing practice
- identifies the steps taken to initiate the audit.

REFERENCING

presentation is substantiated with peer reviewed literature using the American Psychological Association (APA) abridged guide Term 1 2019 the literature cited is current i.e. published in the last 10 years

ALLOCATED GRADE - PASS / FAIL

PRESENTATION

- more/less than four slides used
- slides do not attract and hold the viewer's attention
- slides contain unnecessary detail
- font type and size diminishes readability of slide information
- slides are not viewable from two metres
- slides do not contain an appealing array of relevant script and graphics

CONTENT

- an overview of clinical governance is not provided.
- the processes and systems in place to identify clinical risk in the student's health service are not explained
- the use of audit in addressing risk in the student's health service is not iustified
- the selection of the nursing practice to be audited is not justified the associated clinical risks of the nursing practice to be audited are not explained
- the selection of the relevant NSQHSS is not justified
- a rationale for auditing the selected nursing practice is not provided the steps taken to initiate the audit are not identified.

REFERENCING

presentation is not substantiated with peer reviewed literature using the American Psychological Association (APA) abridged guide Term 1 2019 the literature cited is not current i.e. published in the last 10 years

Referencing Style

American Psychological Association 6th Edition (APA 6th edition)

Submission

Online

Submission Instructions

PowerPoint to be uploaded as a PDF

Learning Outcomes Assessed

- Explain the concept of clinical governance and justify its relevance to the clinical setting and nursing practice
- · Apply a framework derived from the National Commission on Safety and Quality in Health Care to evaluate clinical governance in a clinical setting
- Evaluate a clinical governance infrastructure within a health service

Graduate Attributes

- Knowledge
- Communication
- Cognitive, technical and creative skills
- Ethical and Professional Responsibility

2 Assessment Task 2 - nursing and clinical governance - Clinical Audit Report

Assessment Type

Report

Task Description

Assessment 2: Clinical Audit Report

Weighting: 60% Scored: Pass/Fail

Word Count: 1 Assessment Types: Presentation

PowerPoint slide (max)

Due Date: Wednesday 16th Oct., 2019 (Exam Week)

This assessment addresses the following learning outcomes:

- 4. Explain the use of clinical audits as part of a quality improvement cycle to improve nursing practice and patient care
- 5. Identify deviations from best practice and discuss areas for improvement.

ASSESSMENT

The aim of this presentation is to demonstrate your understanding of clinical audit, and the associated quality standards, as part of the quality improvement cycle by identifying deviations from best nursing practice in your clinical area, justifying an audit of a selected nursing practice and explaining what you did with the audit findings.

This assessment is to be undertaken in the clinical setting at your local health service.

This presentation builds on Assessment One. Based on the National Safety and Quality Health Service Standard (NSQHSS) selected in Assessment One, and in collaboration with your local nursing team, undertake a clinical audit and present your findings at your local Hospital and Health Service. You are not required to repeat information from Assessment One, unless brief detail is required to give context to your presentation. You are to present the audit cycle: the steps that were undertaken to do the actual audit; the findings; and what was done about the findings.

Step 1. Collaborate with your local area team to:

| \square choose a small area to audit | ${\sf from\ the\ selected\ NSQHSS\ in}$ |
|----------------------------------------|-----------------------------------------|
| Assessment One | |
| ☐ determine the sample size | |

| Step 2. Work with your local area team to determine: |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------|
| |
| the tools to be used for data collectionthe time-frame to complete data collection and report findings |
| Step 3: Ensure you have the NSQHSS selected in Assessment One for comparison or benchmarking to achieve compliance |
| Step 4. Report on the audit through a five-minute oral presentation at your local health service. |
| provide one PowerPoint with a summary of the audit - data collection, findings and recommendations ONLY ONE SLIDE IS TO BE USED. |
| Before beginning this assignment please refer to the marking rubric. |
| Assessment Due Date |
| Review/Exam Week Wednesday (16 Oct 2019) 11:55 pm AEST As negotiated at your local health service |
| Return Date to Students Exam Week Monday (21 Oct 2019) As negotiated at your local health service |
| Weighting Pass/Fail |
| Assessment Criteria |
| Assessment Two: Oral Presentation Rubric |
| To achieve a pass in this assessment students must be successful in at least 2 of the |
| 4 major criteria. |

the given minor criteria i.e. 1/2; 2/4; 3/6; 4/8

PASS SLIDE PRESENTATION

- the slide is aesthetically pleasing and hold the viewer's attention
- slide is well balanced
- figures, photos and writing are well balanced in the slide font size and type enhance the readability of the slide

CONTENT (PowerPoint and oral presentation)

To be successful in each of the major criteria students must be successful in one half of

SLIDE PRESENTATION

- the slide is not aesthetically pleasing and does not hold the viewer's attention

 slide is not well balanced

 figures, photos and writing are not well balanced in the slide

 font size and font does not enhance the readability of the slide

- **CONTENT (PowerPoint and oral presentation)**

PASS

- provides clear purpose and subject of presentation
- identifies type of audit and audit tools
- outlines audit process including working with local team & timeframe
- provides pertinent examples, facts, and/or statistics
- explains the selected National Safety and Quality Health Service Standard for comparison
- reports findings
- reports recommendations
- demonstrates knowledge by answering all questions with explanations and elaboration

REFERENCING

Presentation is substantiated with peer reviewed literature using the American Psychological Association (APA) abridged guide Term 1 2019
The literature cited is current ie published in the last 10 years

ORAL PRESENTATION

- one slide used
- adheres to time limit
- holds attention of audience with the use of direct eve contact
- speaks with fluctuation in volume and inflection to maintain audience interest
 - seldom looks at notes
- emphasises key points
- demonstrates enthusiasm about topic during presentation
- engages audience in presentation e.g. asks questions, seeks feedback about audit
- answers questions adequately

ALLOCATED GRADE - PASS / FAIL

MARKER

FAIL

- does not provide clear purpose or subject of presentation
- does not identify type of audit and audit tools
- does not outline audit process including working with local team & timeframe
- does not provide pertinent examples, facts, and/or statistics
- does not explain the selected National Safety and Quality Health Service Standard for comparison
- does not report findings
- does not report recommendations demonstrates lack of knowledge by not answering all questions with explanations and elaboration

REFERENCING

- Presentation is substantiated with peer reviewed literature using the American Psychological Association (APA) abridged guide Term 1 2019
- The literature cited is current ie published in the last 10 years

ORAL PRESENTATION

- more than one slide used
- does not adhere to time limit
- does not hold attention of audience with the use of direct eye contact
- does not speak with fluctuations in volume and inflections
- consistently looks at notes
- does not emphasise key points
- does not demonstrate enthusiasm about topic during
- does not engage audience in presentation
- answers questions inadequately

Referencing Style

American Psychological Association 6th Edition (APA 6th edition)

Submission

Offline

Submission Instructions

As negotiated at your local health service

Learning Outcomes Assessed

- Evaluate a clinical governance infrastructure within a health service
- Explain the use of clinical audits as part of a quality improvement cycle to improve nursing practice and patient
- Identify deviations from best practice and discuss areas for improvement.

Graduate Attributes

- Knowledge
- Communication
- Cognitive, technical and creative skills
- Research
- · Ethical and Professional Responsibility

Academic Integrity Statement

As a CQUniversity student you are expected to act honestly in all aspects of your academic work.

Any assessable work undertaken or submitted for review or assessment must be your own work. Assessable work is any type of work you do to meet the assessment requirements in the unit, including draft work submitted for review and feedback and final work to be assessed.

When you use the ideas, words or data of others in your assessment, you must thoroughly and clearly acknowledge the source of this information by using the correct referencing style for your unit. Using others' work without proper acknowledgement may be considered a form of intellectual dishonesty.

Participating honestly, respectfully, responsibly, and fairly in your university study ensures the CQUniversity qualification you earn will be valued as a true indication of your individual academic achievement and will continue to receive the respect and recognition it deserves.

As a student, you are responsible for reading and following CQUniversity's policies, including the **Student Academic Integrity Policy and Procedure**. This policy sets out CQUniversity's expectations of you to act with integrity, examples of academic integrity breaches to avoid, the processes used to address alleged breaches of academic integrity, and potential penalties.

What is a breach of academic integrity?

A breach of academic integrity includes but is not limited to plagiarism, self-plagiarism, collusion, cheating, contract cheating, and academic misconduct. The Student Academic Integrity Policy and Procedure defines what these terms mean and gives examples.

Why is academic integrity important?

A breach of academic integrity may result in one or more penalties, including suspension or even expulsion from the University. It can also have negative implications for student visas and future enrolment at CQUniversity or elsewhere. Students who engage in contract cheating also risk being blackmailed by contract cheating services.

Where can I get assistance?

For academic advice and guidance, the <u>Academic Learning Centre (ALC)</u> can support you in becoming confident in completing assessments with integrity and of high standard.

What can you do to act with integrity?



Be Honest

If your assessment task is done by someone else, it would be dishonest of you to claim it as your own



Seek Help

If you are not sure about how to cite or reference in essays, reports etc, then seek help from your lecturer, the library or the Academic Learning Centre (ALC)



Produce Original Work

Originality comes from your ability to read widely, think critically, and apply your gained knowledge to address a question or problem