



# PROP13002 *Property Management*

## Term 2 - 2022

Profile information current as at 14/12/2025 12:37 pm

All details in this unit profile for PROP13002 have been officially approved by CQUniversity and represent a learning partnership between the University and you (our student). The information will not be changed unless absolutely necessary and any change will be clearly indicated by an approved correction included in the profile.

### General Information

#### Overview

This unit covers the theory and practice of professional real property management. You will examine the functions, roles and responsibilities of property managers at the various levels of the property management hierarchy within the broader context of the parameters that govern the property industry. You will explore the practical requirements and skills required for effective and ethical property management across a range of property types, including focused research skills to resolve emerging practical problems.

#### Details

Career Level: *Undergraduate*

Unit Level: *Level 3*

Credit Points: 6

Student Contribution Band: 10

Fraction of Full-Time Student Load: 0.125

#### Pre-requisites or Co-requisites

There are no requisites for this unit.

Important note: Students enrolled in a subsequent unit who failed their pre-requisite unit, should drop the subsequent unit before the census date or within 10 working days of Fail grade notification. Students who do not drop the unit in this timeframe cannot later drop the unit without academic and financial liability. See details in the [Assessment Policy and Procedure \(Higher Education Coursework\)](#).

#### Offerings For Term 2 - 2022

- Online

#### Attendance Requirements

All on-campus students are expected to attend scheduled classes – in some units, these classes are identified as a mandatory (pass/fail) component and attendance is compulsory. International students, on a student visa, must maintain a full time study load and meet both attendance and academic progress requirements in each study period (satisfactory attendance for International students is defined as maintaining at least an 80% attendance record).

#### Website

[This unit has a website, within the Moodle system, which is available two weeks before the start of term. It is important that you visit your Moodle site throughout the term. Please visit Moodle for more information.](#)

## Class and Assessment Overview

### Recommended Student Time Commitment

Each 6-credit Undergraduate unit at CQUniversity requires an overall time commitment of an average of 12.5 hours of study per week, making a total of 150 hours for the unit.

### Class Timetable

#### [Regional Campuses](#)

Bundaberg, Cairns, Emerald, Gladstone, Mackay, Rockhampton, Townsville

#### [Metropolitan Campuses](#)

Adelaide, Brisbane, Melbourne, Perth, Sydney

### Assessment Overview

#### 1. **Report**

Weighting: 50%

#### 2. **Take Home Exam**

Weighting: 50%

### Assessment Grading

This is a graded unit: your overall grade will be calculated from the marks or grades for each assessment task, based on the relative weightings shown in the table above. You must obtain an overall mark for the unit of at least 50%, or an overall grade of 'pass' in order to pass the unit. If any 'pass/fail' tasks are shown in the table above they must also be completed successfully ('pass' grade). You must also meet any minimum mark requirements specified for a particular assessment task, as detailed in the 'assessment task' section (note that in some instances, the minimum mark for a task may be greater than 50%). Consult the [University's Grades and Results Policy](#) for more details of interim results and final grades.

## CQUniversity Policies

**All University policies are available on the [CQUniversity Policy site](#).**

You may wish to view these policies:

- Grades and Results Policy
- Assessment Policy and Procedure (Higher Education Coursework)
- Review of Grade Procedure
- Student Academic Integrity Policy and Procedure
- Monitoring Academic Progress (MAP) Policy and Procedure – Domestic Students
- Monitoring Academic Progress (MAP) Policy and Procedure – International Students
- Student Refund and Credit Balance Policy and Procedure
- Student Feedback – Compliments and Complaints Policy and Procedure
- Information and Communications Technology Acceptable Use Policy and Procedure

This list is not an exhaustive list of all University policies. The full list of University policies are available on the [CQUniversity Policy site](#).

## Previous Student Feedback

### Feedback, Recommendations and Responses

Every unit is reviewed for enhancement each year. At the most recent review, the following staff and student feedback items were identified and recommendations were made.

#### Feedback from Student evaluations

**Feedback**

Audio and visual quality of videos is varied. With students suggesting refinement in places.

**Recommendation**

New videos will incorporate enhanced audio and visual systems and practices.

#### Feedback from Student evaluations

**Feedback**

Numerous students commented on the quality of content and informative virtual classes, including 'I really enjoyed not having a textbook, and enjoyed the extra readings. It was catching to be exposed to the commercial industry as the lecturer had worked in that space and so it was easier to connect the industry practice with what we are studying.'

**Recommendation**

Unlike less specialized fields of study, there are no textbook resources or other materials that cover the property management knowledge and practice well. As such the lecturer(s) will need to progressively update the materials and incorporate industry practice.

#### Feedback from Unit coordinator reflection

**Feedback**

There were some students who were hard to engage with.

**Recommendation**

Students who have limited engagement will continue to be contacted and encouraged to participate.

## Unit Learning Outcomes

**On successful completion of this unit, you will be able to:**

1. Demonstrate the theory underlying property management practice
2. Analyse and propose solutions for practical and ethical problems in the property management
3. Research emerging legal, and practical issues in property management.

The Australian Property Institute (API) has accredited this unit as part of the Bachelor of Property course. This unit contributes to the core knowledge field of the API in Property Management. The learning outcomes for the unit and the assessments have been designed around the accreditation requirements.

## Alignment of Learning Outcomes, Assessment and Graduate Attributes

 N/A Level	 Introductory Level	 Intermediate Level	 Graduate Level	 Professional Level	 Advanced Level
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### Alignment of Assessment Tasks to Learning Outcomes

Assessment Tasks	Learning Outcomes		
	1	2	3
1 - Report - 50%		•	•
2 - Take Home Exam - 50%	•		•

### Alignment of Graduate Attributes to Learning Outcomes

Graduate Attributes	Learning Outcomes		
	1	2	3
1 - Communication	•	•	•
2 - Problem Solving	•	•	•
3 - Critical Thinking	•	•	•
4 - Information Literacy	•	•	•
5 - Team Work			
6 - Information Technology Competence	•	•	•
7 - Cross Cultural Competence			
8 - Ethical practice	•	•	•
9 - Social Innovation			
10 - Aboriginal and Torres Strait Islander Cultures			

### Alignment of Assessment Tasks to Graduate Attributes

Assessment Tasks	Graduate Attributes									
	1	2	3	4	5	6	7	8	9	10
1 - Report - 50%	•	•	•	•		•		•		
2 - Take Home Exam - 50%	•	•	•	•				•		

## Textbooks and Resources

### Textbooks

**There are no required textbooks.**

### IT Resources

**You will need access to the following IT resources:**

- CQUniversity Student Email
- Internet
- Unit Website (Moodle)

## Referencing Style

All submissions for this unit must use the referencing style: [American Psychological Association 7th Edition \(APA 7th edition\)](#)

For further information, see the Assessment Tasks.

## Teaching Contacts

**Steven Boyd** Unit Coordinator  
[s.boyd@cqu.edu.au](mailto:s.boyd@cqu.edu.au)

## Schedule

### Week 1 - 11 Jul 2022

Module/Topic	Chapter	Events and Submissions/Topic
Property management: context and functionality		

### Week 2 - 18 Jul 2022

Module/Topic	Chapter	Events and Submissions/Topic
Property and the property market		

### Week 3 - 25 Jul 2022

Module/Topic	Chapter	Events and Submissions/Topic
The law and property management		

### Week 4 - 01 Aug 2022

Module/Topic	Chapter	Events and Submissions/Topic
The major stakeholders		

### Week 5 - 08 Aug 2022

Module/Topic	Chapter	Events and Submissions/Topic
Minor and other stakeholders		

### Vacation Week - 15 Aug 2022

Module/Topic	Chapter	Events and Submissions/Topic
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### Week 6 - 22 Aug 2022

Module/Topic	Chapter	Events and Submissions/Topic
The planning function		

<b>Week 7 - 29 Aug 2022</b>		
<b>Module/Topic</b>	<b>Chapter</b>	<b>Events and Submissions/Topic</b>
Maintenance management		
<b>Week 8 - 05 Sep 2022</b>		
<b>Module/Topic</b>	<b>Chapter</b>	<b>Events and Submissions/Topic</b>
Lease construction		
<b>Week 9 - 12 Sep 2022</b>		
<b>Module/Topic</b>	<b>Chapter</b>	<b>Events and Submissions/Topic</b>
Lease management		
<b>Week 10 - 19 Sep 2022</b>		
<b>Module/Topic</b>	<b>Chapter</b>	<b>Events and Submissions/Topic</b>
Financial management		<b>Property management report</b> Due: Week 10 Friday (23 Sept 2022) 11:55 pm AEST
<b>Week 11 - 26 Sep 2022</b>		
<b>Module/Topic</b>	<b>Chapter</b>	<b>Events and Submissions/Topic</b>
Performance measurement, reporting, systems and major transactions		
<b>Week 12 - 03 Oct 2022</b>		
<b>Module/Topic</b>	<b>Chapter</b>	<b>Events and Submissions/Topic</b>
Contemporary issues and future trends		
<b>Review/Exam Week - 10 Oct 2022</b>		
<b>Module/Topic</b>	<b>Chapter</b>	<b>Events and Submissions/Topic</b>
		<b>Take-home exam</b> Due: Review/Exam Week Monday (10 Oct 2022) 11:45 pm AEST
<b>Exam Week - 17 Oct 2022</b>		
<b>Module/Topic</b>	<b>Chapter</b>	<b>Events and Submissions/Topic</b>

## Assessment Tasks

### 1 Property management report

#### Assessment Type

Report

#### Task Description

Develop a property management report where you demonstrate strategic asset planning. Full details are available in Moodle.

#### Assessment Due Date

Week 10 Friday (23 Sept 2022) 11:55 pm AEST

#### Return Date to Students

Week 12 Thursday (6 Oct 2022)

#### Weighting

50%

#### Assessment Criteria

The learning outcomes for this assessment are:

- Analyse and propose solutions for practical and ethical problems in the property management

- Research emerging legal, and practical issues in property management.

This is a criterion-based assessment item. Please note that it is highly recommended that you read beyond the unit materials to complete assessment items. Your submission will be evaluated by the following criteria:

- Accurate explanation of role of planning function in strategic asset planning and how it relates to the maintenance management of a prescribed property and client
- The use of clear English expression, logical sequence of your discussion
- Accurate referencing of sources and correct presentation of graphs, tables and images

**HD (84.5% to 100% marks):** Student demonstrates outstanding and faultless level of presentation with a polished structure, use of grammar and writing style that shows an excellent understanding of knowledge, skills and application required for the assignment indicating keen interest and considerable capacity in all aspects. The various sections will convey a mastery of the relevant issues with considerable originality, insight including extended application.

**D (74.5% to 84.4% marks):** Student demonstrates a professional level of presentation with a polished structure, use of grammar and writing style that very competently fulfills the basic requirements of the assignment. The various sections will convey a mastery of the relevant issues with some originality, insight including extended application.

**C (64.5% to 74.4% marks):** Student demonstrates professional level of presentation with an easily readable structure, use of grammar and writing style that comfortably fulfills the requirements of the assignment.

**P (49.5% to 64.4% marks):** Student demonstrates a sound level of presentation, with a basic structure, adequate grammar & writing style that fulfills the basic requirements of the assignment.

**F (below 49.5%):** Student demonstrates an unsatisfactory understanding and interpretation of the criteria and requires major additional work, additions or improvement to achieve a passing grade.

### Referencing Style

- [American Psychological Association 7th Edition \(APA 7th edition\)](#)

### Submission

Online

### Learning Outcomes Assessed

- Analyse and propose solutions for practical and ethical problems in the property management
- Research emerging legal, and practical issues in property management.

### Graduate Attributes

- Communication
- Problem Solving
- Critical Thinking
- Information Literacy
- Information Technology Competence
- Ethical practice

## 2 Take-home exam

### Assessment Type

Take Home Exam

### Task Description

Take-home open book and open week examination.

- You have three hours to complete and submit this examination paper. Late submissions will not be marked. If you encounter problems submitting your paper to Moodle, email it to your unit coordinator by the due time.
- This is an individual assessment, so collaboration with other students will result in an academic misconduct allegation for all students involved. This may result in a fail result for this assessment. Please note that your completed assessment will be submitted through Turnitin.

### Assessment Due Date

Review/Exam Week Monday (10 Oct 2022) 11:45 pm AEST

Due date to be confirmed

### Return Date to Students

### Weighting

50%

**Assessment Criteria**

The learning outcomes for this assessment are:

- Demonstrate the theory underlying property management practice
- Research emerging legal, and practical issues in property management.

**Referencing Style**

- [American Psychological Association 7th Edition \(APA 7th edition\)](#)

**Submission**

Online

**Submission Instructions**

Save your completed examination document with the filename: 'PROP13002 T221 Exam '. Submit this file through the Moodle submission point by the due time.

**Learning Outcomes Assessed**

- Demonstrate the theory underlying property management practice
- Research emerging legal, and practical issues in property management.

**Graduate Attributes**

- Communication
- Problem Solving
- Critical Thinking
- Information Literacy
- Ethical practice



## Academic Integrity Statement

As a CQUniversity student you are expected to act honestly in all aspects of your academic work.

Any assessable work undertaken or submitted for review or assessment must be your own work. Assessable work is any type of work you do to meet the assessment requirements in the unit, including draft work submitted for review and feedback and final work to be assessed.

When you use the ideas, words or data of others in your assessment, you must thoroughly and clearly acknowledge the source of this information by using the correct referencing style for your unit. Using others' work without proper acknowledgement may be considered a form of intellectual dishonesty.

Participating honestly, respectfully, responsibly, and fairly in your university study ensures the CQUniversity qualification you earn will be valued as a true indication of your individual academic achievement and will continue to receive the respect and recognition it deserves.

As a student, you are responsible for reading and following CQUniversity's policies, including the [Student Academic Integrity Policy and Procedure](#). This policy sets out CQUniversity's expectations of you to act with integrity, examples of academic integrity breaches to avoid, the processes used to address alleged breaches of academic integrity, and potential penalties.

### What is a breach of academic integrity?

A breach of academic integrity includes but is not limited to plagiarism, self-plagiarism, collusion, cheating, contract cheating, and academic misconduct. The Student Academic Integrity Policy and Procedure defines what these terms mean and gives examples.

### Why is academic integrity important?

A breach of academic integrity may result in one or more penalties, including suspension or even expulsion from the University. It can also have negative implications for student visas and future enrolment at CQUniversity or elsewhere. Students who engage in contract cheating also risk being blackmailed by contract cheating services.

### Where can I get assistance?

For academic advice and guidance, the [Academic Learning Centre \(ALC\)](#) can support you in becoming confident in completing assessments with integrity and of high standard.

### What can you do to act with integrity?



#### Be Honest

If your assessment task is done by someone else, it would be dishonest of you to claim it as your own



#### Seek Help

If you are not sure about how to cite or reference in essays, reports etc, then seek help from your lecturer, the library or the Academic Learning Centre (ALC)



#### Produce Original Work

Originality comes from your ability to read widely, think critically, and apply your gained knowledge to address a question or problem