

Profile information current as at 10/05/2024 09:48 am

All details in this unit profile for SOWK12008 have been officially approved by CQUniversity and represent a learning partnership between the University and you (our student). The information will not be changed unless absolutely necessary and any change will be clearly indicated by an approved correction included in the profile.

## **General Information**

### Overview

This unit presents the most contemporary theories that inform change-oriented professional practice including the history of psycho-dynamic approaches to human behaviour, crisis intervention and task-centred theory, cognitive-behavioural theory, attachment theory, and humanism, existentialism, and spirituality. The focus of this unit is on the application of this knowledge to the micro system of professional and individual client and the critical analysis of social work interventions and their effectiveness. Students should be able to analyse social theories to social work referral contexts.

### **Details**

Career Level: Undergraduate

Unit Level: Level 2 Credit Points: 6

Student Contribution Band: 10

Fraction of Full-Time Student Load: 0.125

## Pre-requisites or Co-requisites

SOWK11015 Professional Communication in Human Services. or SOWK11012 Introduction to Social Work A and SOWK11013 Introduction to Social Work B.

Important note: Students enrolled in a subsequent unit who failed their pre-requisite unit, should drop the subsequent unit before the census date or within 10 working days of Fail grade notification. Students who do not drop the unit in this timeframe cannot later drop the unit without academic and financial liability. See details in the <a href="#">Assessment Policy and Procedure (Higher Education Coursework)</a>.

## Offerings For Term 1 - 2017

Distance

## Attendance Requirements

All on-campus students are expected to attend scheduled classes – in some units, these classes are identified as a mandatory (pass/fail) component and attendance is compulsory. International students, on a student visa, must maintain a full time study load and meet both attendance and academic progress requirements in each study period (satisfactory attendance for International students is defined as maintaining at least an 80% attendance record).

## Website

This unit has a website, within the Moodle system, which is available two weeks before the start of term. It is important that you visit your Moodle site throughout the term. Please visit Moodle for more information.

## Class and Assessment Overview

### Recommended Student Time Commitment

Each 6-credit Undergraduate unit at CQUniversity requires an overall time commitment of an average of 12.5 hours of study per week, making a total of 150 hours for the unit.

## Class Timetable

#### **Regional Campuses**

Bundaberg, Cairns, Emerald, Gladstone, Mackay, Rockhampton, Townsville

#### **Metropolitan Campuses**

Adelaide, Brisbane, Melbourne, Perth, Sydney

### Assessment Overview

#### 1. Written Assessment

Weighting: 50%

#### 2. Presentation and Written Assessment

Weighting: 50%

## Assessment Grading

This is a graded unit: your overall grade will be calculated from the marks or grades for each assessment task, based on the relative weightings shown in the table above. You must obtain an overall mark for the unit of at least 50%, or an overall grade of 'pass' in order to pass the unit. If any 'pass/fail' tasks are shown in the table above they must also be completed successfully ('pass' grade). You must also meet any minimum mark requirements specified for a particular assessment task, as detailed in the 'assessment task' section (note that in some instances, the minimum mark for a task may be greater than 50%). Consult the <u>University's Grades and Results Policy</u> for more details of interim results and final grades.

## **CQUniversity Policies**

## All University policies are available on the CQUniversity Policy site.

You may wish to view these policies:

- Grades and Results Policy
- Assessment Policy and Procedure (Higher Education Coursework)
- Review of Grade Procedure
- Student Academic Integrity Policy and Procedure
- Monitoring Academic Progress (MAP) Policy and Procedure Domestic Students
- Monitoring Academic Progress (MAP) Policy and Procedure International Students
- Student Refund and Credit Balance Policy and Procedure
- Student Feedback Compliments and Complaints Policy and Procedure
- Information and Communications Technology Acceptable Use Policy and Procedure

This list is not an exhaustive list of all University policies. The full list of University policies are available on the CQUniversity Policy site.

## Previous Student Feedback

## Feedback, Recommendations and Responses

Every unit is reviewed for enhancement each year. At the most recent review, the following staff and student feedback items were identified and recommendations were made.

## Feedback from Student feedback

#### **Feedback**

Review the group activities and assessment items to improve student success

#### Recommendation

Opportunities for individual and group activities have been included in this unit. Participation in online groups have been successful with greater engagement achieved.

## **Unit Learning Outcomes**

2 - Problem Solving

3 - Critical Thinking

## On successful completion of this unit, you will be able to:

- 1. Compare and contrast the philosophical assumptions, ideologies and theoretical perspectives that have informed the profession of social work through time
- 2. Analyse social theories and apply the theories to social work referral contexts
- 3. Apply professional values and ethics to practice contexts
- 4. Apply the philosophies, ideologies, and theories of social work to their emerging professional practice framework
- 5. Analyse their performance from feedback drawn from their involvement in professional learning contexts

This unit addresses components of Practice Standard Objectives (2003): 1,2,3 and 6

## Alignment of Learning Outcomes, Assessment and Graduate Attributes Introductory Intermediate Graduate Professional Advanced Level Level Level Level Alignment of Assessment Tasks to Learning Outcomes **Assessment Tasks Learning Outcomes** 1 3 5 1 - Written Assessment - 50% 2 - Presentation and Written Assessment - 50% Alignment of Graduate Attributes to Learning Outcomes **Graduate Attributes Learning Outcomes** 1 2 3 4 5 1 - Communication

Graduate Attributes		Learning Outcomes								
			1		2	:	3	4		5
4 - Information Literacy			•							
5 - Team Work										•
6 - Information Technology Competence										•
7 - Cross Cultural Competence			•				•			
8 - Ethical practice			•		•		• [	•		•
9 - Social Innovation										
10 - Aboriginal and Torres Strait Islander Cultures										
Alignment of Assessment Tasks to Gradua	te Attri	but	es							
Assessment Tasks	Gra	Graduate Attributes								
	1	2	3	4	5	6	7	8	9	10
1 - Written Assessment - 50%	•	•	•	•		•	•	•		

## **Textbooks and Resources**

## **Textbooks**

SOWK12008

## **Prescribed**

## **Modern Social Work Theory**

Edition: 4th edn (2014) Authors: Payne, M. Palgrave Macmillan Basingstoke , UK Binding: Paperback

View textbooks at the CQUniversity Bookshop

## **IT Resources**

## You will need access to the following IT resources:

- CQUniversity Student Email
- Internet
- Unit Website (Moodle)
- Computer with microphone and headphones
- Windows Media Player or Quicktime

## Referencing Style

All submissions for this unit must use the referencing style: <u>Harvard (author-date)</u> For further information, see the Assessment Tasks.

## **Teaching Contacts**

Shirley Ledger Unit Coordinator

s.ledger@cqu.edu.au

## Schedule

#### Week 1 - 06 Mar 2017

Module/Topic

### Chapter

**Events and Submissions/Topic** 

#### Orientation to the course.

- Ensure that you have read the course profile thoroughly.
- Check every drop down box in the course profile.
- Check you have Windows Media Player or Quicktime loaded to your computer. Contact <u>servicedesk@cqu.edu.au</u> for assistance.
- View the all audio-visual streams loaded to the Moodle site at the 'Streams' section.
- Open every link at the course Moodle as additional important information is sometimes hidden.
- Review Assessment Tasks and post your first questions for clarification or learning.

## Week 2 - 13 Mar 2017

Module/Topic

Chapter

**Events and Submissions/Topic** 

### Flexible learning

This course is based on the philosophy of Community-Focussed Learning or problem-based learning. This course does not have a weekly study schedule as this is not the way professional learning occurs in the 'real world'. This course is designed on the principles of flexible learning meaning you have choices about where you start and finish your learning. The course comprises five modules that can be explored in any order: -Psychodynamic Theory; -Cognitive-Behavioural Theory; -Crisis Intervention theory; -Attachment theory; and -Humanism, Existentialism, and Spirituality Removing Weeks 1 & 12 from your

study schedule, this means that while the amount of time you devote to each module may vary; a fortnight of readings and study could be devoted

to each.

Week 3 - 20 Mar 2017				
Module/Topic	Chapter	<b>Events and Submissions/Topic</b>		
Zoom sessions held to discuss case studies and theory integration				
Week 4 - 27 Mar 2017				
Module/Topic	Chapter	<b>Events and Submissions/Topic</b>		
Zoom sessions held to discuss case studies and theory integration				
Week 5 - 03 Apr 2017				
Module/Topic	Chapter	Events and Submissions/Topic		
Vacation Week - 10 Apr 2017				
Module/Topic	Chapter	Events and Submissions/Topic		
Week 6 - 17 Apr 2017				
Module/Topic	Chapter	Events and Submissions/Topic		
Week 7 - 24 Apr 2017				
Module/Topic	Chapter	Events and Submissions/Topic		
		Assessment task # 1: Theoretical hunches: Analysing the life circumstances of an individual client - 1500 words Due: Week 7 Friday (28 Apr 2017) 11:45 pm AEST		
Week 8 - 01 May 2017				
Module/Topic	Chapter	Events and Submissions/Topic		
Week 9 - 08 May 2017				
Module/Topic	Chapter	Events and Submissions/Topic		
Week 10 - 15 May 2017				
Module/Topic	Chapter	Events and Submissions/Topic		
Week 11 - 22 May 2017				
Module/Topic	Chapter	Events and Submissions/Topic		
Week 12 - 29 May 2017				
Module/Topic	Chapter	Events and Submissions/Topic		
		Assessment task# 2 In-service session Due: Week 12 Friday (2 June 2017) 11:45 pm AEST		
Review/Exam Week - 05 Jun 2017				
Module/Topic	Chapter	Events and Submissions/Topic		
Exam Week - 12 Jun 2017				
Module/Topic	Chapter	Events and Submissions/Topic		

# Assessment Tasks

1 Assessment task # 1: Theoretical hunches: Analysing the life circumstances of

### an individual client - 1500 words

#### **Assessment Type**

Written Assessment

#### **Task Description**

#### **Purpose**

This assessment task will assist you to step out the beginning phase of a client assessment with a focus on theory integration.

#### **Role and Context**

You are a social work student who has been placed in a human service organisation for your first placement. Your social work supervisor has advised that it is your responsibility to be prepared for weekly individual or group supervision sessions. Supervision provides an opportunity for professional discussion about your practice and developing skills and knowledge. Using the client referral information provided in moodle, you will submit a detailed written analysis of the life circumstances of the client in preparation for your supervision session prior to your first appointment.

An appendix is to be included which will include a series of notes that contain your initial hunches, ideas and hypothesis demonstrating your process of assessment. This may also include any post online zoom session reflections or thoughts. The format for the appendix can be of your choosing. This may include visual aides, thought clouds, tables, notes and diagrams etc.

#### **Task Description**

- 1. You will select (1) of the case studies provided in moodle to focus your analysis of the life circumstances of the individual client.
- 2. Online zoom group sessions will be held online in week 3/4 of term to discuss your thoughts, impressions, responses and hunches related to the case study. This session will mirror a group supervision session and it is advisable to participate in at least one session in order to incorporate feedback into your final submission. You will not be graded on the zoom session.
- 3. Select any (2) theories presented in the course and discuss how your assessment and your understanding of the client's life circumstances have been informed by these theories. How do the theories assist you to plan for the first appointment? The following are some prompts to assist you however you are strongly encouraged to add your own original ideas or the outcomes of individual research, discussion and reflection.

#### The (2) selected theories should assist you to discuss:

- hypotheses or hunches about what might be occurring for the client based on the referral information provided
- hypotheses or thoughts/hunches about some of the topic that may arise in your first face-to-face contact
- explanations about how the client has come into the service, and how services assist and or hinder the client issue
- any other practice issues the theory may help predict.

You may use headings to organise your ideas and present client information.

NB: Do not invest effort trying to 'match' the 'right theory' with a client referral. Every theory presented in the course has the capacity to guide your ideas, hypotheses, explanations or predictions about every client referral presented. The one exception is crisis. Wherever this is assessed to be occurring, to ensure the safety of clients and others, theories and frameworks for crisis intervention are a non-negotiable starting point. Logistics: Referral information about several clients will be loaded to the Moodle site for this course under the heading 'Referral information' on the first day of term. You will have a number of referral scenarios to choose from.

#### **Assessment Due Date**

Week 7 Friday (28 Apr 2017) 11:45 pm AEST

#### **Return Date to Students**

Week 9 Friday (12 May 2017)

## Weighting

50%

#### **Assessment Criteria**

#### **Assessment criteria**

- Use of theoretical concepts informing hypotheses, explanations and predictions about the issues faced by an individual client 10 marks
- Use of examples that demonstrate the application of one micro theoretical concept to initial contact

with an individual client 10 marks

- Use of examples that demonstrate the application of one macro theoretical concept to initial contact with an individual client 10 marks
- Adherence to instructions and teaching input provided through discussion at Moodle for the duration of the term 10 marks
- · Accuracy of spelling, grammar, proof reading and professional presentation 5 marks
- Breadth and quality of material evident in final reference list 5 marks

### **Referencing Style**

• Harvard (author-date)

#### **Submission**

Online

#### **Submission Instructions**

Create your own coversheet which must contain: your name, student number, and word count excluding reference lists and appendices. 1500 words (10% allowance under or over word count is acceptable). Penalties will be applied for late submissions.

### **Learning Outcomes Assessed**

- Compare and contrast the philosophical assumptions, ideologies and theoretical perspectives that have informed the profession of social work through time
- Analyse social theories and apply the theories to social work referral contexts
- Apply professional values and ethics to practice contexts
- Apply the philosophies, ideologies, and theories of social work to their emerging professional practice framework

#### **Graduate Attributes**

- Communication
- Problem Solving
- Critical Thinking
- Information Literacy
- Information Technology Competence
- Cross Cultural Competence
- Ethical practice

## 2 Assessment task# 2 In-service session

## **Assessment Type**

Presentation and Written Assessment

#### **Task Description**

**Focus:** How might some theories assist understanding issues faced by mandatory clients and professional responses of engagement and rapport building?

**Role:** Imagine you are a graduate social worker employed in an organisation of your choice where a multidisciplinary team is the platform of your service delivery.

**Context:** Through the year, different professionals volunteer to present a topic on professional practice referred to as 'in-service sessions' geared toward the professional development of teams. You have identified emerging difficulties that other workers have been speaking about in relation to clients who are mandated (required by legislation and court orders/scheduling) to make contact for professional service.

You are free to choose a service required to receive mandated clients meaning you will need to identify, research, and understand the jurisdiction and roles of organisations in an actual community of your choice that have the authority for directing people to attend. The following examples of legislation containing mandatory orders will direct you to some of these human service organisations. You are free to choose others.

Queensland legislation can be located at http://www.qld.gov.au. You can select legislation relevant to your state of residence however please reference correctly.

- -The Mental Health Act (See among others S17 (a-c) and SS499-501
- -The Child Protection Act 1999 (See among others S61(A) and S98 (1) & (2))
- -The Juvenile Justice Act 1992 (See among others SS175-182)

Australian legislation can be located at <a href="http://www.comlaw.gov.au/">http://www.comlaw.gov.au/</a>

-The Aged Care Act 1997

You have heard conversations in the staff room about clients' attitudes and behaviours, patterns of delegating those referrals to some professionals and not others, the wastage of public funds due to client drop out rates and breaches of orders, and overt verbal attacks from clients on staff members in public areas of the organisation such as the waiting room.

You have been asked by your team leader, who is a social worker, to deliver an in-service session providing a social work perspective on the topic of engaging with mandated clients. You have been briefed to provide two aspects to this presentation:

- 1. Adopt at least one (1) theoretical position to help explain and respond to client behaviours from the following choices:
  - · humanism, existentialism and spirituality
  - · cognitive-behavioural theory
  - · pychodynamic theory
- 2. Link the ideas contained in these *theories* to *practical strategies* for professional engagement with involuntary and/or mandated clients.
- 3. Based on the location of the service (you choose) one section must be devoted to practise issues associated with local Aboriginal and Torres Strait Islander families and the largest culturally and linguistically diverse population in that statistical area (see Community Profiles at the ABS).

### **Product/performance:** Your outcome will include:

- 1. A sequence of Powerpoint slides (500 words max i.e. key words and concepts. The Powerpoint slides are excluded from final word count).
- 2. Accompanying commentary/notes which would be used as reference material for speaking (no more than 2000 words official word count). The notes can either be located in the 'notes' section of the PPT slides OR submitted separately as a word document titled 'Speakers Notes and Commentary'. The speaker notes / commentary should be written in full sentences using appropriate scholarly conventions. A series of 'dot points' is not sufficient.
- 3. E-copies of handouts copy you believe necessary. These will not be included in the word count.
- 4. Reference list to be distributed to attendees (accurate application of Author Date referencing style)

#### **Assessment Due Date**

Week 12 Friday (2 June 2017) 11:45 pm AEST

#### **Return Date to Students**

Exam Week Friday (16 June 2017)

#### Weighting

50%

#### **Assessment Criteria**

#### **Assessment criteria**

- Application of theoretical concepts informing hypotheses, explanations and predictions about contact with mandated clients
- Use of examples that demonstrate the application of theoretical concepts to engagement and rapport building with an individual client
- Ability to apply and adjust theoretical concepts for cross-cultural competence with Indigenous and culturally and linguistically diverse people
- Adherence to instructions and teaching input provided through discussion at Moodle for the duration of the term
- Accuracy of spelling, grammar, proofing and professional presentation
- Adherence to author-date referencing system
- Breadth and quality of material evident in final reference list

#### **Referencing Style**

• Harvard (author-date)

#### **Submission**

Online

## **Learning Outcomes Assessed**

- Analyse social theories and apply the theories to social work referral contexts
- Apply professional values and ethics to practice contexts
- Apply the philosophies, ideologies, and theories of social work to their emerging professional practice framework
- Analyse their performance from feedback drawn from their involvement in professional learning contexts

#### **Graduate Attributes**

- Communication
- Problem Solving
- Critical Thinking
- Information Literacy
- Team Work
- Information Technology Competence

- Cross Cultural Competence
- Ethical practice

## **Academic Integrity Statement**

As a CQUniversity student you are expected to act honestly in all aspects of your academic work.

Any assessable work undertaken or submitted for review or assessment must be your own work. Assessable work is any type of work you do to meet the assessment requirements in the unit, including draft work submitted for review and feedback and final work to be assessed.

When you use the ideas, words or data of others in your assessment, you must thoroughly and clearly acknowledge the source of this information by using the correct referencing style for your unit. Using others' work without proper acknowledgement may be considered a form of intellectual dishonesty.

Participating honestly, respectfully, responsibly, and fairly in your university study ensures the CQUniversity qualification you earn will be valued as a true indication of your individual academic achievement and will continue to receive the respect and recognition it deserves.

As a student, you are responsible for reading and following CQUniversity's policies, including the **Student Academic Integrity Policy and Procedure**. This policy sets out CQUniversity's expectations of you to act with integrity, examples of academic integrity breaches to avoid, the processes used to address alleged breaches of academic integrity, and potential penalties.

#### What is a breach of academic integrity?

A breach of academic integrity includes but is not limited to plagiarism, self-plagiarism, collusion, cheating, contract cheating, and academic misconduct. The Student Academic Integrity Policy and Procedure defines what these terms mean and gives examples.

## Why is academic integrity important?

A breach of academic integrity may result in one or more penalties, including suspension or even expulsion from the University. It can also have negative implications for student visas and future enrolment at CQUniversity or elsewhere. Students who engage in contract cheating also risk being blackmailed by contract cheating services.

#### Where can I get assistance?

For academic advice and guidance, the <u>Academic Learning Centre (ALC)</u> can support you in becoming confident in completing assessments with integrity and of high standard.

#### What can you do to act with integrity?



#### **Be Honest**

If your assessment task is done by someone else, it would be dishonest of you to claim it as your own



#### Seek Help

If you are not sure about how to cite or reference in essays, reports etc, then seek help from your lecturer, the library or the Academic Learning Centre (ALC)



### **Produce Original Work**

Originality comes from your ability to read widely, think critically, and apply your gained knowledge to address a question or problem